



MONARCH MANAGEMENT INSTITUTE

Open Course Network · Micro-Course 09

COURSE PROSPECTUS

Whose Knowledge Counts?

A one-week, applied micro-course on epistemic injustice — a practical audit for the way credibility, status and power push valuable knowledge out of decisions, worked on a real decision of your own and taught with its major critiques.

1 wk

One weekly module

6

Sections

70%

To pass · unlimited attempts

Monarch Management Institute

UGSM-Monarch Business School Switzerland · umonarch.ch/MMI

Online Management Education for Working Professionals

At a glance

Duration	1 week — one weekly module of six sections
Study time	≈ 6 directed hours
Level	Introductory; no prior study of philosophy required
Assessment	1 auto-graded scenario assessment · 70% to pass · unlimited attempts
Award	MMI Certificate of Knowledge
Format	Fully online, self-paced

What you will gain

By the end of this course you will be able to apply an epistemic-injustice lens to a real decision or process you own — auditing whose knowledge counts and why, and redesigning it so valuable knowledge is surfaced and used rather than dismissed, misunderstood or excluded.

And what it counts toward

You earn the Monarch-endorsed Certificate of Knowledge and 1 MMI-Credit. MMI-Credits carry toward MMI program progression (PD-001).

What this course is

Whose Knowledge Counts? is a fully online, self-paced micro-course on the theory of epistemic injustice. Organizations make their most consequential decisions from the knowledge that reaches the table, and a great deal never gets there: a frontline warning is waved off as anecdotal, an analyst's signal fits no category, a senior expert's word is accepted without a second look. This course teaches you to see how credibility, status and power cause valuable knowledge to be dismissed, misunderstood or excluded — and to redesign a decision so the knowledge you need is surfaced and used.

You choose one real decision or review you own in the opening section — a hiring panel, a safety review, an investment call, a post-mortem — and carry it through all six, so the course produces an audited, defensible decision you can act on, not a certificate of attendance.

The machinery you will learn to apply

- **The credibility economy** — how a hearer weights a speaker's word, and when that goes wrong
- **Testimonial injustice** — credibility deficits and the mirror of excess
- **Hermeneutical injustice** — the experiences your shared concepts cannot name
- **Organizational mechanisms** — how status, quieting and smothering filter knowledge out

Who this course is for

- Managers and executives who run decisions and reviews that depend on many sources of knowledge
- Safety, quality, risk and operations leaders who need frontline signals to reach the decision
- HR, people and inclusion leaders concerned with whose voice counts in hiring, promotion and review
- BBA, MBA or DBA candidates seeking a rigorous, applied foundation in the ethics of knowledge

What you will accomplish

- Distinguish epistemic injustice from honest error, reasonable disagreement and justified expertise
- Map the credibility economy of a decision — whose word counts, and on what basis
- Surface credibility distorted by status or prejudice, at both the deficit and the excess
- Trace where knowledge is lost — missing concepts, quieted and smothered knowers, willful gaps
- Redesign a process with both corrective judgment and structural change, without over-correcting
- Produce an audited, defensible decision in which previously discounted knowledge now counts

Your week, section by section

Section	Title
1	The Credibility Economy — Knowledge as Something We Give and Receive
2	Testimonial Injustice — Credibility, Prejudice, and the Mirror of Excess
3	Hermeneutical Injustice — When There Is No Word for It
4	How Organizations Manufacture Credibility — and Silence Knowers

Section	Title
5	Correcting for It — The Virtues, the Redesign, and the Limits
6	Synthesis — A Repeatable Knowledge Audit

Each section follows the same four steps — Explain, Show, Do, Feedback — worked through a running case (Lena Haas reviewing a product failure at Corran Instruments) and then on your own decision.

Assessment and certificate

One auto-graded 15-item scenario assessment at the end of the module. Each item presents an unfamiliar situation and supplies the facts, so it tests judgment rather than recall. A score of **70%** passes, with unlimited untimed attempts, and a full explanation is shown for every item. On passing you earn the **MMI Certificate of Knowledge**.

Taught with its critiques

Epistemic injustice is a living, contested field. This course teaches the framework as a powerful but debated lens — Fricker's account set against Medina on credibility excess, and the individual-virtue view against Anderson's structural turn — so you learn to use it as a defensible test, not a formula that settles every question of who to believe.

Pick a real decision, and audit whose knowledge counts.

